

Appendix 1

City of London Reducing Neighbourhood Crime and Anti-social Behaviour (ASB) Strategic Implementation Action Plan 2024 for the Safer City Partnership

This action plan has been developed in line with the City of London Anti-social Behaviour Strategy.

KEY:

- CoLC - City of London Corporation
- CoLP - City of London Police
- SCP - Safer City Partnership
- NTE – Nighttime Economy

Theme	No.	Action	Outcome	Owner	Update	RAG
Communications	1	Raise awareness of personal safety issues, acceptable behaviour, and the consequences of perpetrating ASB.	Tackling harmful behaviour	CoLP	Secured through relevant campaigns – Op Reframe and Safe Streets, and Neighborhood Team delivery.	G
	2	Raise awareness of acceptable behaviour in the Nighttime Economy (NTE) ASB including urination and noise.	Community Priorities	CoLP & CoLC	Part of CoLP communication strategy with regular social media campaigns to raise awareness. Op Reframe continues to be run monthly with a theme relevant to prevalent issues such as Active Bystanders in the NTE.	G

Support	3	Raise internal awareness of the Community Multi-Agency Risk Assessment Conference (CCM) that provides support to vulnerable victims of ASB and explore multi agency opportunities to manage situational ASB.	Managing Risk	CoLC	Awareness has been raised with relevant teams regarding role and process. Meetings now held monthly to strengthen action tracking, accountability and risk management. Discussions are currently ongoing to improve the numbers of referrals to extend the reach of the meeting to respond to developing ASB trends.	G
	4	Develop a combined forward-looking Communications Plan to promote messaging to reduce the likelihood of being victims of acquisitive crime.	Community Priorities	CoLC CoLP	This is part of CoLP's Force communication strategy with regular social media campaigns to raise awareness.	G
Process	5	Review and develop multi-agency community clusters as a partnership.	Community Priorities	CoLP CoLC	Review of the current cluster model progressing. Hybrid and in person cluster panels have been advertised for Nov 24. These will be attended by both CoLP & CoLC representatives to provide the public with a one stop shop for areas of concern.	A

	6	Monitor the use of CSAS powers delegated to Parkguard to ensure appropriate and proportional use..	Share & Analyse	CoLC CoLP	Reviews will be completed at 3 and 6 months. August & November 2024. No review in August, but Parkguard commissioned for data on use of CSAS since April and review paper to be prepared when this received.	A
	7	Identify potential benefits & funding for Parkguard City wide response.	Community Priorities	CoLC CoLP	This will be linked to the benefits seen in the monitoring process Parkguard commissioned for data to support future decision on maintaining expanded patrol service. As yet, no funding identified for this when Home Office grant ceases in April 2025.	R
	8	Review ASB management processes at the Barbican Estate.	Community Priorities	CoLC	A leaflet has been produced for Barbican residents and visitors to explain what ASB is and how it can be reported. ASB data indicates that the Barican Estate remains as	G

					one of the safest parts of the Square Mile.	
	9	Review effectiveness of increased Cleansing resources specifically targeted at nighttime and ASB issues.	Community Priorities	CoLC	<p>Data sources for cleansing deployments has been identified and awaiting analysis</p> <p>In the four months since the introduction of the new resources we have seen an 11.3% decrease in ASB reports compared to the four months prior.</p> <p>An app based online reporting tool is now available via the CoLC website which enables users to report cleaning issues directly to the right team.</p>	A
	10	Operation Luscombe review.	Community Priorities	CoLC CoLP	<p>This review has been conducted and recommendations made.</p> <p>Proposal under development to scope changes in resources, to identify criminal begging, through organised crime, tourist begging, coming into the Square Mile due to being more affluent than</p>	A

					other London Boroughs or begging by rough sleepers living in the Square Mile.	
Tasking	11	Provide clear guidance for the partnership response to ASB caused by people rough sleeping in the Square Mile where it is causing damage, disruption, harassment or distress, or a security or health and safety risk to others.	Community Priorities	CoLC	Document in progress, includes the CoLP and CoLC teams that work directly with rough sleepers and the teams that indirectly effected due to rough sleeping. E.g. cleansing.	A
	12	A review of the Secure City operating model for CCTV coverage in the Square Mile.	Community Priorities	CoLC CoLP	Secure City Programme has replaced analogue cameras with 4K digital including video analytics.	G
Data	13	Develop a combined data set between the CoLP & CoLC which will provide a full picture of ASB in the City.	Share & Analyse	CoLC CoLP	The Corporation is providing their ASB data to the police analyst to complete this project.	A